

## **OUR VISION**

 Excellence in nursing practice & personal care in Ontario

# **OUR MISSION**

 To deliver client & family-centred nursing and personal care which is culturally sensitive, safe, efficient, innovative and cost effective

## **OUR CORE VALUES**

- Best practice in business practices and in the services that we provide to our clients
- Practicing ethical behavior personally and also as an organization
- Partnerships and working as a team
- Continue to be a learning and teaching organization
- Ongoing innovation
- Patient safety
- Respectful
- Inclusive
- Trustworthy
- Receptive





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# Specializing in Client & Family-Centred Care





# **NHI Provides**

- Registered Nurses, Registered Practical Nurses and Personal Support Workers for hospitals, long term care facilities as well as private care
- Available 24 hrs/day, 7 days a week
- Over 70 languages spoken



# WE ARE

- Accredited by Accreditation Canada
- Member of The Better Business Bureau
- Registered Member of Home Care Ontario
- Awarded Consumer Choice Award for Business Excellence in Nurse Services
- Canadian owned and operated
- Incorporated in Ontario -1985

"...excellence in nursing"







*"…compassion & support"* 

NHI provides all services with compassion and empathy to clients and family members. We are qualified, professionally trained caregivers who have expert knowledge of medical, mental or emotional issues.



#### **ADULT / SENIORS CARE**

 Care for elderly clients recuperating from injuries, illness or surgery, chronic debilitating conditions, or those simply needing help with nursing, supervision, personal and/or home-making services

#### **ALZHEIMER'S & DEMENTIA CARE**

- Assist with activities of daily living
- Support to family members
- Compassionate & considerate care giving

#### **PALLIATIVE CARE**

- Services to help live quality lives with dignity & respect
- Knowledgeable, qualified care & support
- Family member support

#### **MENTAL HEALTH CARE**

- Children
- Adult
- Family support

## **COMPANIONSHIP SERVICES**

- Escort client to appointments
- Respite care and family relief
- Client monitoring
- Medication reminders



## **PEDIATRIC CARE PROVIDED FOR**

- Newborn and child care
- Physically and mentally challenged



# REHABILITATION FOR CHILDREN AND ADULTS

- Accidents
- Fractures
- Brain trauma
- Spinal cord trauma
- Cardiovascular disease
- Cerebrovascular accidents

## **HOMEMAKING SERVICES**

- Laundry
- Meal preparation
- Grocery shopping
- We can customize a wide range of services that may include light housekeeping.

#### **RESPITE CARE**

 Relief for a few hours per day or week to allow primary caregivers an opportunity to take a break for some personal time and to recharge

#### **HIV / AIDS**

- Services to help clients live quality lives with dignity & respect
- Knowledgeable, qualified care & support



## PERSONAL CARE SERVICES

- Bathing/grooming/hygiene
- Assist with feeding and special diets
- Toileting and incontinence care
- Use of mechanical lifts, positioning and repositioning

*"…client & family-centred care"* 

# "....special understanding"

"...life with dignity"

"...specialized skills"